

CALIFORNIA DEPARTMENT OF AGING  
1300 National Drive, Suite 200, Sacramento, CA 95834  
**DIRECTORY OF DESIGNATED LOCAL OMBUDSMAN PROGRAMS**  
Office of the State Long-Term Care Ombudsman (OSLTCO)  
Main Telephone: (916) 419-7510 FAX: (916) 928-2503 [StateOmb@aging.ca.gov](mailto:StateOmb@aging.ca.gov)  
Mark Beckley, Acting State Long-Term Care Ombudsman  
24-Hour CRISISline 1-800-231-4024

10/8/2021

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**PSA 1 - (D)**

**Del Norte and Humboldt Counties**

Area 1 Agency on Aging  
LTC Ombudsman Program  
434 7th Street, Suite 209  
Eureka, CA 95501

Suzi Fregeau, Coordinator  
E-Mail [sfregeau@a1aa.org](mailto:sfregeau@a1aa.org)

**(707) 269-1330**  
FAX (707) 269-1331

*CDA Analyst: VACANT*

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**PSA 2 - (D)**

**Lassen, Modoc, Shasta,  
Siskiyou, and Trinity Counties**

Area 2 Agency on Aging  
LTC Ombudsman Program  
1647 Hartnell Avenue, Suite 13  
Redding, CA 96002

Julie Sessions, Coordinator  
E-Mail [jsessions@psa2-ombudsman.org](mailto:jsessions@psa2-ombudsman.org)

**(530) 229-1435**  
FAX (530) 229-1821

*CDA Analyst: VACANT*

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**PSA 3 - (D)**

**Butte, Colusa, Glenn,  
Plumas, and Tehama Counties**

PASSAGES LTC Ombudsman Program  
25 Main Street, Suite 202  
Chico, CA 95928-5388

VACANT, Coordinator  
E-Mail N/A  
General E-mail [ombuds@csuchico.edu](mailto:ombuds@csuchico.edu)

**(530) 898-5923 or (800) 822-0109**  
FAX (530) 898-4870

*CDA Analyst: VACANT*

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**PSA 4 - (D)**

**Nevada, Placer,  
Sacramento, Sierra, Sutter, Yolo,  
and Yuba Counties**

Long-Term Care Ombudsman Program  
Agency on Aging Area 4  
1401 El Camino Avenue, 4th Floor  
Sacramento, CA 95815

Sergio Landeros, Coordinator  
E-Mail [slanderos@agencyonaging4.org](mailto:slanderos@agencyonaging4.org)

**(916) 376-8910 \*Must dial "1" and full  
10 digit number - even if calling within  
916 area code.\***  
FAX (916) 376-8914

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**PSA 4 - Continued next page**

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**PSA 4 - Continued**

**Nevada & Sierra Counties- (530) 274-2825**  
**Placer County- (530) 823-8422**

Randy Dinning  
Regional Coordinator  
Yolo County  
E-Mail [rdinning@agencyonaging4.org](mailto:rdinning@agencyonaging4.org)  
**(916) 376-8910**

Kim Chau  
Regional Coordinator  
Sacramento County  
E-Mail [kchau@agencyonaging4.org](mailto:kchau@agencyonaging4.org)  
**(916) 376-8910**

Rae Williams  
Regional Coordinator  
Sierra, Sutter, Yuba, Nevada & Placer County  
E-Mail [rwilliams@agencyonaging4.org](mailto:rwilliams@agencyonaging4.org)  
**(916) 376-8910**

*CDA Analyst: VACANT*

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**PSA 5 - (D)**  
**Marin County**

Daniel Steckline, Coordinator  
E-Mail [dsteckline@marincounty.org](mailto:dsteckline@marincounty.org)

*CDA Analyst: VACANT*

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**PSA 6 - (C)**  
**City and County of San Francisco**

Benson Nadell, Coordinator  
E-Mail [bnadell@felton.org](mailto:bnadell@felton.org)

Robert Manes, Assistant Coordinator  
E-Mail [ombudsman@felton.org](mailto:ombudsman@felton.org)

*CDA Analyst: Stefanie Hiser*

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**Yolo County- (530) 668-5775**  
**Yuba & Sutter Counties- (530) 755-2018**

Byron Toliver  
Regional Coordinator  
Sacramento County  
E-Mail [btoliver@agencyonaging4.org](mailto:btoliver@agencyonaging4.org)  
**(916) 376-8910**

Ron Carrera  
Regional Coordinator  
North & East Sacramento County  
E-Mail [rcarrera@agencyonaging4.org](mailto:rcarrera@agencyonaging4.org)  
**(916) 376-8910**

Sumeet Ray  
Regional Coordinator  
Sacramento & Placer County  
E-Mail [Sray@agencyonaging4.org](mailto:Sray@agencyonaging4.org)  
**(916) 376-8910**

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Marin County Ombudsman Program  
10 North San Pedro Road, Suite 1024  
San Rafael, CA 94903

**(415) 473-7446**  
FAX (415) 532-1993

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San Francisco LTC Ombudsman Program  
c/o Felton Institute  
6221 Geary Boulevard, 3rd Floor  
San Francisco, CA 94121

**(415) 751-9788**  
FAX (415) 751-9789

Julie Schneider, Field Services Coordinator  
E-Mail [ombudsman@felton.org](mailto:ombudsman@felton.org)

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**PSA 7 - (C)**  
**Contra Costa County**

Empowered Aging  
2255 Contra Costa Boulevard, Suite 204  
Pleasant Hill, CA 94523

Debra Hanschar, Coordinator  
E-Mail [dhanschar@empoweredaging.org](mailto:dhanschar@empoweredaging.org)

**(925) 685-2070**  
FAX (925) 685-2049

*CDA Analyst: Annie Kim*

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**PSA 8 - (C)**  
**San Mateo County**

Ombudsman Services  
of San Mateo County, Inc.  
1455 Madison Avenue  
Redwood City, CA 94061

Bernadette Mellott, Coordinator  
E-Mail [berniemellott@ossmc.org](mailto:berniemellott@ossmc.org)

**(650) 780-5707**  
FAX (650)364-5399

*CDA Analyst: Stefanie Hiser*

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**PSA 9 - (C)**  
**Alameda County**

Empowered Aging  
7677 Oakport Street  
Oakland, CA 94621

Charmaine Braziel-Brent, Coordinator  
E-Mail [charmainebrent@empoweredaging.org](mailto:charmainebrent@empoweredaging.org)

**(510) 638-6878**  
FAX (510) 225-2331

*CDA Analyst: Annie Kim*

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**PSA 10 - (C)**  
**Santa Clara County**

LTC Ombudsman Program  
(Catholic Charities)  
John XXIII Multi-Services Center  
195 E. San Fernando Street  
San Jose, CA 95112

VACANT, Coordinator  
E-Mail N/A

**1 (408) 944-0567 \*Must dial "1" and full  
10 digit number - even if calling within  
408 area code.\***  
FAX (408) 944-0776

*CDA Analyst: Annie Kim*

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**PSA 11 - (D)**  
**San Joaquin County**

San Joaquin County  
LTC Ombudsman Program  
102 South San Joaquin Street  
P.O. Box 201056  
Stockton, CA 95201-3006

Kathryn Thomas, Coordinator  
E-Mail [kthomas@sigov.org](mailto:kthomas@sigov.org)  
General E-mail [SJCambudsman@sigov.org](mailto:SJCambudsman@sigov.org)

**(209) 468-3785**  
FAX (209) 932-2641

*CDA Analyst: Annie Kim*

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**PSA 12 - (C)**  
**Alpine, Amador, Calaveras,  
Mariposa, and Tuolumne Counties**

Mother Lode LTC Ombudsman Program  
Catholic Charities - Diocese of Stockton  
88 Bradford Street  
Sonora, CA 95370

VACANT, Coordinator  
E-Mail N/A

**(209) 588-1597**  
FAX (209) 532-8448

*CDA Analyst: VACANT*

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**PSA 13 - (C)**  
**Santa Cruz and San Benito Counties**

Long-Term Care Ombudsman Program of  
Santa Cruz & San Benito Counties -  
Advocacy, Inc.  
5274 Scotts Valley Drive, Suite 203  
Scotts Valley, CA 95066

Steven Matzie, Coordinator  
E-Mail [steven@advocacy-inc.org](mailto:steven@advocacy-inc.org)  
General E-Mail [ombudsman@advocacy-inc.org](mailto:ombudsman@advocacy-inc.org)  
General E-Mail [info@advocacy-inc.org](mailto:info@advocacy-inc.org)

**(831) 429-1913**  
FAX (831) 429-9102

*CDA Analyst: Stefanie Hiser*

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**PSA 14 - (C)**  
**Fresno, Madera Counties**

Fresno-Madera Ombudsman Program  
5363 N Fresno Street  
Fresno, CA 93710

Susan Bussean, Coordinator  
E-Mail [sbussean@valleycrc.org](mailto:sbussean@valleycrc.org)

**(559) 224-9177**  
FAX (559) 224-9106

*CDA Analyst: VACANT*

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**PSA 15 - (C)**  
**Kings and Tulare Counties**

LTC Ombudsman Program  
c/o Kings County Commission on Aging  
10953 14th Avenue  
Armona, CA 93202  
**Mailing Address: P.O. Box 598  
Armona, CA 93202**

Bobbie Wartson, Coordinator  
E-Mail [bobbie.wartson@kccoa.org](mailto:bobbie.wartson@kccoa.org)  
General E-Mail [ombudsmanltc@outlook.com](mailto:ombudsmanltc@outlook.com)

**(559) 583-0333 or (800) 293-9714**  
FAX (559) 582-9627  
FAX (559) 589-0608 (alternate)

Maribel Martinez, Regional Coordinator - Kings  
E-Mail [maribel.martinez@kccoa.org](mailto:maribel.martinez@kccoa.org)

Maria Gutierrez, Regional Coordinator - Tulare  
E-Mail [maria.gutierrez@kccoa.org](mailto:maria.gutierrez@kccoa.org)

*CDA Analyst: Annie Kim*

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**PSA 16 - (D)**  
**Inyo and Mono Counties**

Eastern Sierra Area Agency on Aging (ESAAA)  
Ombudsman Program  
682 Spruce Street  
Bishop, CA 93514

Paulette Erwin, Coordinator  
E-Mail [perwin@inyocounty.us](mailto:perwin@inyocounty.us)

**(760) 872-4128**  
FAX (760) 873-4250

*CDA Analyst: Annie Kim*

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**PSA 17 - (C)**  
**San Luis Obispo County**

LTC Ombudsman Services of  
San Luis Obispo County  
3232 S. Higuera Street, Suite 101B  
San Luis Obispo, CA 93401

Karen Jones, Coordinator  
E-Mail [karenjones@ombudsmanslo.org](mailto:karenjones@ombudsmanslo.org)  
General E-Mail [Ombudsman@ombudsmanslo.org](mailto:Ombudsman@ombudsmanslo.org)

**(805) 785-0132 \*Must dial "1" and full  
10 digit number - even if calling within  
805 area code.\***  
FAX (805) 785-0134

*CDA Analyst: Stefanie Hiser*

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**PSA 17A - (C)**  
**Santa Barbara County**

LTC Ombudsman of Santa Barbara County  
c/o Family Service Agency of  
Santa Barbara County  
123 W. Gutierrez  
Santa Barbara, CA 93101

Marco Quintanar, Coordinator  
E-Mail [marco@fsacares.org](mailto:marco@fsacares.org)  
General E-Mail [LTCO@fsacares.org](mailto:LTCO@fsacares.org)

**(805) 922-1236 \*Must dial "1" and full  
10 digit number - even if calling within  
805 area code.\***  
FAX (805) 922-1541

*CDA Analyst: Stefanie Hiser*

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**PSA 18 - (C)**  
**Ventura County**

LTC Ombudsman Services  
Ventura County, Inc.  
2021 Sperry Avenue, #35  
Ventura, CA 93003

Sylvia Taylor-Stein, Coordinator  
E-Mail [staylor@ombudsmanventura.org](mailto:staylor@ombudsmanventura.org)

**(805) 656-1986 \*Must dial "1" and full  
10 digit number - even if calling within  
805 area code.\***  
FAX (805) 658-8540

*CDA Analyst: VACANT*

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**PSA 19/25 - (C)**  
**Los Angeles City and County**

Molly Davies, Coordinator  
E-Mail [mdavies@wiseandhealthyaging.org](mailto:mdavies@wiseandhealthyaging.org)

**Region I**  
Gilda Noori  
Regional Coordinator  
E-Mail [gnoori@wiseandhealthyaging.org](mailto:gnoori@wiseandhealthyaging.org)  
General E-Mail [OMBR1@wiseandhealthyaging.org](mailto:OMBR1@wiseandhealthyaging.org)

**Region II**  
Ginger Perini  
Regional Coordinator  
E-Mail [yperini@wiseandhealthyaging.org](mailto:yperini@wiseandhealthyaging.org)  
General E-Mail [OMBR2@wiseandhealthyaging.org](mailto:OMBR2@wiseandhealthyaging.org)

**Region III**  
Rachel Tate,  
Regional Coordinator  
E-Mail [rtate@wiseandhealthyaging.org](mailto:rtate@wiseandhealthyaging.org)  
General E-Mail [OMBR3@wiseandhealthyaging.org](mailto:OMBR3@wiseandhealthyaging.org)

**Region IV**  
Janette Tovar  
Regional Coordinator  
E-Mail [jtovar@wiseandhealthyaging.org](mailto:jtovar@wiseandhealthyaging.org)  
General E-Mail [OMBR4@wiseandhealthyaging.org](mailto:OMBR4@wiseandhealthyaging.org)

**Region V**  
Allison Virtue  
Regional Coordinator  
E-Mail [avirtue@wiseandhealthyaging.org](mailto:avirtue@wiseandhealthyaging.org)  
General E-Mail [OMBR5@wiseandhealthyaging.org](mailto:OMBR5@wiseandhealthyaging.org)

**Region VI**  
Kevin Ta  
Regional Coordinator  
E-Mail [KTa@wiseandhealthyaging.org](mailto:KTa@wiseandhealthyaging.org)  
General E-Mail [OMBR6@wiseandhealthyaging.org](mailto:OMBR6@wiseandhealthyaging.org)

WISE & Healthy Aging  
LTC Ombudsman Program  
1527 - 4th Street, 2nd Floor  
Santa Monica, CA 90401

**(310) 393-3618 or (800) 334-9473**  
FAX (310) 395-4090

WISE & Healthy Aging  
LTC Ombudsman Program  
1527 - 4th Street, 2nd Floor  
Santa Monica, CA 90401  
**(310) 899-1483**  
FAX (310) 394-1631

WISE & Healthy Aging  
LTC Ombudsman Program  
16461 Sherman Way, Suite 177  
Van Nuys, CA 91406  
**(818) 444-0315**  
FAX (818) 444-0318

WISE & Healthy Aging  
LTC Ombudsman Program  
2700 East Colorado Blvd., Suite 301  
Pasadena, CA 91107  
**(626) 793-3510**  
FAX (626) 793-3530

WISE & Healthy Aging  
LTC Ombudsman Program  
4300 Long Beach Blvd., Suite 440  
Long Beach, CA 90807  
**(562) 925-2346**  
FAX (562) 925-5876

WISE & Healthy Aging  
LTC Ombudsman Program  
1493 N. Montebello Blvd., Suite 104  
Montebello, CA 90640  
**(323) 721-1343**  
FAX (323) 721-1885

WISE & Healthy Aging  
LTC Ombudsman Program  
19401 S. Vermont Ave, Suite D104  
Torrance, CA 90502  
**(310) 436-1390**  
FAX (310) 436-1395

CDA Analyst: Stefanie Hiser

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**PSA 20 - (D)**  
**San Bernardino County**

LTC Ombudsman Program  
686 E. Mill Street  
San Bernardino, CA 92415

VACANT, Coordinator  
E-Mail N/A

**(909) 798-8517 \*Must dial "1" and full  
10 digit number - even if calling within  
909 area code.\***  
FAX (909) 798-8520

Use the direct lines to reach them directly, not as a referral number for calls from the public.

San Bernardino  
Kimberly Rios  
E-Mail Kimberly.Rios@hss.sbcounty.gov  
Ombudsman Field Coordinator  
**(909) 798-8525 \*Must dial "1" and full  
10 digit number - even if calling within  
909 area code.\***

Fontana & Rialto  
William Brown  
E-Mail William.Brown@hss.sbcounty.gov  
Ombudsman Field Coordinator  
**(909) 798-8538 \*Must dial "1" and full  
10 digit number - even if calling within  
909 area code.\***

Rancho Cucamonga  
Kimberly Morrow  
E-Mail Kimberly.Morrow@hss.sbcounty.gov  
Ombudsman Field Coordinator  
**(909) 948-6217 \*Must dial "1" and full  
10 digit number - even if calling within  
909 area code.\***

Redlands-Yucaipa  
Mary Visor  
E-Mail Mary.Visor@hss.sbcounty.gov  
Ombudsman Field Coordinator  
**(909) 798-8524 \*Must dial "1" and full  
10 digit number - even if calling within  
909 area code.\***

Victorville & Yucca Valley  
Jeanette Sanders  
E-Mail Jeanette.Sanders@hss.sbcounty.gov  
Ombudsman Field Coordinator  
**(760) 243-8404 / (760) 228-5387**

*CDA Analyst: Annie Kim*

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**PSA 21 - (C)**  
**Riverside County**

Long-Term Care Ombudsman Program  
c/o Council on Aging - Southern California  
9121 Haven Avenue, Suite 220  
Rancho Cucamonga, CA 91730

VACANT, Coordinator  
E-Mail N/A

**(833) 772-6624**  
FAX (909) 204-4141

Debbie Aguilera  
Field Service Manager - Hemet  
E-Mail daquilera@ombirs.org

Mary Jane Leonhardi  
Regional Coordinator – Palm Desert  
E-Mail mjleonhardi@ombirs.org

VACANT  
Regional Coordinator – Riverside  
E-Mail N/A

*CDA Analyst: VACANT*

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**PSA 22 - (C)**  
**Orange County**

Long-Term Care Ombudsman Program  
c/o Council on Aging - Southern California  
2 Executive Circle, Suite 175  
Irvine, CA 92614

Elizabeth (Libby) Anderson, Coordinator  
E-Mail [landerson@coasc.org](mailto:landerson@coasc.org)

**(714) 479-0107 or (800) 300-6222 (Local)**  
FAX (714) 479-0234

*CDA Analyst: Stefanie Hiser*

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**PSA 23 - (D)**  
**San Diego County**

Aging & Independence Services  
County of San Diego  
LTC Ombudsman Program  
5560 Overland Avenue, Suite 310  
San Diego, CA 92123-1222  
**Mailing Address: P.O. Box 23217 MS W-433  
San Diego, CA 92123-3217**

Sunita Upchurch, Coordinator  
E-Mail [sunita.upchurch@sdcounty.ca.gov](mailto:sunita.upchurch@sdcounty.ca.gov)  
General E-Mail [AIS\\_LTCOP@sdcounty.ca.gov](mailto:AIS_LTCOP@sdcounty.ca.gov)

**(800) 640-4661**  
FAX (858) 250-2407

\* Please note there is an \_ between AIS and LTCOP

**Use the direct lines to reach them directly, not as a referral number for calls from the public.**

Antionette Cortez  
Regional Coordinator  
North Coastal, Region A  
E-Mail [antionette.cortez@sdcounty.ca.gov](mailto:antionette.cortez@sdcounty.ca.gov)  
**(760) 754-3557**

Kristin Rigsbee  
Regional Coordinator  
Central, Region B  
E-Mail [Kristin.rigsbee@sdcounty.ca.gov](mailto:Kristin.rigsbee@sdcounty.ca.gov)  
**(858) 505-6985**

Norma (Lisette) Melendez  
Regional Coordinator  
South, Region C  
E-Mail [norma.melendez@sdcounty.ca.gov](mailto:norma.melendez@sdcounty.ca.gov)  
**(619) 731-3135**

Petra Heim-Rollan  
Regional Coordinator  
East, Region D  
E-Mail [petra.heim-rollan@sdcounty.ca.gov](mailto:petra.heim-rollan@sdcounty.ca.gov)  
**(619) 401-3845**

Susan Mongrain-Nock  
Regional Coordinator  
North Inland, Region E  
E-Mail [susan.mongrain-nock@sdcounty.ca.gov](mailto:susan.mongrain-nock@sdcounty.ca.gov)  
**(760) 740-3671**

VACANT  
Ombudsman Supervisor  
E-Mail N/A  
**(858) 495-5048**

*CDA Analyst: VACANT*

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**PSA 24 - (D)**  
**Imperial County**  
Closed every Friday

LTC Ombudsman Program  
778 W. State Street  
El Centro, CA 92243

Karla Flores, Coordinator  
E-Mail [KarlaFlores@co.imperial.ca.us](mailto:KarlaFlores@co.imperial.ca.us)

**(442) 265-7032**  
FAX (442) 265-7036

*CDA Analyst: VACANT*

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**PSA 26 - (D)****Lake and Mendocino Counties**

Ombudsman Program of  
Lake and Mendocino Counties  
16170 Main Street, Unit F  
Lower Lake, CA 95457  
**Mailing Address: P.O. Box 9000**  
**Lower Lake, CA 95457**

Dena Eddings-Green, Coordinator  
E-Mail [Dena.Eddings-Green@lakecountyca.gov](mailto:Dena.Eddings-Green@lakecountyca.gov)

**(707) 262-4525**  
FAX (707) 995-1081

*CDA Analyst: Stefanie Hiser*

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**PSA 27 - (C)****Sonoma County**

Closed every Friday

Long-Term Care Ombudsman Program  
c/o Senior Advocacy Services  
1129 Industrial Avenue, Suite 201  
Petaluma, CA 94952

Crista Barnett Nelson, Coordinator  
E-Mail [cristac@sasnb.org](mailto:cristac@sasnb.org)

**(707) 526-4108**  
FAX (707) 526-5118

*CDA Analyst: Stefanie Hiser*

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**PSA 28 - (C)****Solano County**

Empowered Aging  
2255 Contra Costa Blvd., Suite 204  
Pleasant Hill, CA 94523

Daunje Sanders, Coordinator  
E-Mail [daunjesanders@empoweredaging.org](mailto:daunjesanders@empoweredaging.org)

**(707) 644-4194**  
FAX (707) 638-0323

*CDA Analyst: Annie Kim*

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**PSA 28A - (C)****Napa County**

Napa County Long-Term Care  
Ombudsman Program  
1443 Main Street, Building D, #125  
Napa, CA 94559

John Lord, Coordinator  
E-Mail [johnl@napaombudsman.org](mailto:johnl@napaombudsman.org)  
General E-Mail [info@napaombudsman.org](mailto:info@napaombudsman.org)

**(707) 255-4236**  
FAX (707) 255-4713

*CDA Analyst: VACANT*

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**PSA 29 - (D)****El Dorado County**

El Dorado County LTC Ombudsman Program  
c/o El Dorado Area Agency on Aging  
937 Spring Street  
Placerville, CA 95667

Deborah Johnston, Coordinator  
E-Mail [Deborah.Johnston@edcgov.us](mailto:Deborah.Johnston@edcgov.us)

**(530) 621-6271**  
FAX (530) 653-2197

*CDA Analyst: VACANT*

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**PSA 30 - (C)**

**Stanislaus County**

Melissa Flaherty, Coordinator  
E-Mail [mflaherty@ccstockton.org](mailto:mflaherty@ccstockton.org)  
General E-Mail [stanlco@ccstockton.org](mailto:stanlco@ccstockton.org)

Stanislaus LTC Ombudsman Program  
Catholic Charities  
1506 H Street  
Modesto, CA 95354  
**Mailing Address: P.O. Box 576488  
Modesto, California 95357**

**(209) 529-3784**  
FAX (209) 593-6125

*CDA Analyst: VACANT*

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**PSA 31 - (D)**

**Merced County**

Paula Franco, Coordinator  
E-Mail [Paula.Franco@countyofmerced.com](mailto:Paula.Franco@countyofmerced.com)  
General E-mail [hsaombudsman@countyofmerced.com](mailto:hsaombudsman@countyofmerced.com)

Merced County LTC Ombudsman Program  
851 West 23rd Street  
Merced, California 95340

**(209) 385-7402**  
FAX (209) 724-4036

*CDA Analyst: VACANT*

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**PSA 32 - (C)**

**Monterey County**

Meggie Pina, Coordinator  
E-Mail [mpina@allianceonaging.org](mailto:mpina@allianceonaging.org)

Alliance on Aging Ombudsman for LTC  
247 Main Street  
Salinas, CA 93901

**(831) 655-1334** - Monterey Peninsula  
**(831) 758-4011** - Salinas Valley Region  
**\*Must dial "1" and full 10 digit number -  
even if calling within 831 area code\***  
FAX (831) 751-1937

*CDA Analyst: Annie Kim*

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**PSA 33 - (C)**

**Kern County**

Devora Gonzalez, Coordinator  
E-Mail [Dgonzalez@gbla.org](mailto:Dgonzalez@gbla.org)

Kern County LTC Ombudsman Program  
c/o Greater Bakersfield Legal Assistance, Inc.  
615 California Avenue  
Bakersfield, CA 93304

**(661) 323-7884 or (888) 292-4252, Ext. 1109**  
**\*Must dial "1" and full 10 digit number -  
even if calling within 661 area code\***  
FAX (661) 716-1060

*CDA Analyst: VACANT*

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**OFFICE OF THE STATE LONG-TERM CARE OMBUDSMAN (OSLTCO)**

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<b>Name &amp; Title:</b>	<b>Telephone Number &amp; E-Mail:</b>
Eden Rosales Acting State Long-Term Care Ombudsman	(916) 419-7510 <a href="mailto:Eden.Rosales@aging.ca.gov">Eden.Rosales@aging.ca.gov</a>
Eden Rosales Deputy State Long-Term Care Ombudsman	(916) 898-0105 <a href="mailto:Eden.Rosales@aging.ca.gov">Eden.Rosales@aging.ca.gov</a>
Jill Hernandez Program Manager	(916) 419-7514 <a href="mailto:Jill.Hernandez@aging.ca.gov">Jill.Hernandez@aging.ca.gov</a>
VACANT Program Analyst	(916) 928-2288 N/A
Stefanie Hiser Program Analyst	(916) 419-8061 <a href="mailto:Stefani.Hiser@aging.ca.gov">Stefani.Hiser@aging.ca.gov</a>
VACANT Program Analyst	(916) 928-2199 N/A
Annie Kim Program Analyst	(916) 928-2227 <a href="mailto:Anne.Kim@aging.ca.gov">Anne.Kim@aging.ca.gov</a>
Stella Veraflor-Rundell Program Analyst	(916) 928-2198 <a href="mailto:Stella.Veraflor-Rundell@aging.ca.gov">Stella.Veraflor-Rundell@aging.ca.gov</a>
DeLinda (Dee) Jaymot Certification Analyst	(916) 928-2169 <a href="mailto:DeLinda.Jaymot@aging.ca.gov">DeLinda.Jaymot@aging.ca.gov</a>
Danielle Wysow Support Staff	(916) 419-7510 <a href="mailto:Danielle.Wysow@aging.ca.gov">Danielle.Wysow@aging.ca.gov</a>
Hannah Hendrickson Support Staff	(916) 419-7510 <a href="mailto:Hannah.Hendrickson@aging.ca.gov">Hannah.Hendrickson@aging.ca.gov</a>
Office of the State Long-Term Care Ombudsman	<a href="mailto:StateOmb@aging.ca.gov">StateOmb@aging.ca.gov</a>

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