

CALIFORNIA DEPARTMENT OF AGING
 2880 Gateway Oaks Drive, Suite 200, Sacramento, CA 95833
DIRECTORY OF DESIGNATED LOCAL OMBUDSMAN PROGRAMS
 Office of the State Long-Term Care Ombudsman (OSLTCO)
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Blanca E. Castro, State Long-Term Care Ombudsman
24-Hour CRISISline 1-800-231-4024

7/8/2022

<p>PSA 1 - (D) Del Norte and Humboldt Counties</p> <p>Suzi Fregeau, Coordinator E-Mail sfregeau@a1aa.org</p> <p><i>CDA Analyst: Lisa Mankin</i></p>	<p>Area 1 Agency on Aging LTC Ombudsman Program 333 J Street, Suite 206 Eureka, CA 95501</p> <p>(707) 269-1330 FAX (707) 269-1331</p>
<p>PSA 2 - (D) Lassen, Modoc, Shasta, Siskiyou, and Trinity Counties</p> <p>Jerry Kirouac, Coordinator E-Mail jkirouac@psa2-ombudsman.org</p> <p><i>CDA Analyst: Lisa Mankin</i></p>	<p>Area 2 Agency on Aging LTC Ombudsman Program 1647 Hartnell Avenue, Suite 13 Redding, CA 96002</p> <p>(530) 229-1435 FAX (530) 229-1821</p>
<p>PSA 3 - (D) Butte, Colusa, Glenn, Plumas, and Tehama Counties</p> <p>John Geiger, Coordinator E-Mail jdgeiger@csuchico.edu General E-mail ombuds@csuchico.edu</p> <p><i>CDA Analyst: Lisa Mankin</i></p>	<p>PASSAGES LTC Ombudsman Program 25 Main Street, Suite 202 Chico, CA 95928-5388</p> <p>(530) 898-5923 or (800) 822-0109 FAX (530) 898-4870</p>
<p>PSA 4 - (D) Nevada, Placer, Sacramento, Sierra, Sutter, Yolo, and Yuba Counties</p> <p>Sergio Landeros, Coordinator E-Mail slanderos@agencyonaging4.org</p> <p>PSA 4 - Continued next page</p>	<p>Long-Term Care Ombudsman Program Agency on Aging Area 4 1401 El Camino Avenue, 4th Floor Sacramento, CA 95815</p> <p>(916) 376-8910 *Must dial "1" and full 10 digit number - even if calling within 916 area code.* FAX (916) 376-8914</p>

PSA 4 - Continued

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PSA 5 - (D)
Marin County

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CDA Analyst: Lisa Mankin

PSA 6 - (C)
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CDA Analyst: Stefanie Hiser

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PSA 7 - (C)
Contra Costa County

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CDA Analyst: Annie Kim

PSA 8 - (C)
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PSA 9 - (C)
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CDA Analyst: Annie Kim

PSA 10 - (C)
Santa Clara County

LTC Ombudsman Program
(Catholic Charities)
John XXIII Multi-Services Center
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Linda Dominguez, Coordinator
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10 digit number - even if calling within
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PSA 11 - (D)
San Joaquin County

San Joaquin County
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Stockton, CA 95201-3006

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PSA 12 - (C)
**Alpine, Amador, Calaveras,
Mariposa, and Tuolumne Counties**

Mother Lode LTC Ombudsman Program
Catholic Charities - Diocese of Stockton
88 Bradford Street
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CDA Analyst: Aleyah Ramos

PSA 13 - (C)
Santa Cruz and San Benito Counties

Long-Term Care Ombudsman Program of
Santa Cruz & San Benito Counties -
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PSA 14 - (C)
Fresno, Madera Counties

Fresno-Madera Ombudsman Program
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PSA 15 - (C)
Kings and Tulare Counties

LTC Ombudsman Program
c/o Kings County Commission on Aging
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Armona, CA 93202
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CDA Analyst: Annie Kim

PSA 16 - (D)
Inyo and Mono Counties

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CDA Analyst: Annie Kim

PSA 17 - (C)
San Luis Obispo County

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10 digit number - even if calling within
805 area code.***
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PSA 17A - (C)
Santa Barbara County

LTC Ombudsman of Santa Barbara County
c/o Family Service Agency of
Santa Barbara County
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PSA 18 - (C)
Ventura County

LTC Ombudsman Services
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2021 Sperry Avenue, #35
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PSA 19/25 - (C)
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WISE & Healthy Aging
LTC Ombudsman Program
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Santa Monica, CA 90401

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WISE & Healthy Aging
LTC Ombudsman Program
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LTC Ombudsman Program
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LTC Ombudsman Program
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2271 E Palmdale, Suite B
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CDA Analyst: Stefanie Hiser

PSA 20 - (D)
San Bernardino County

LTC Ombudsman Program
686 E. Mill Street
San Bernardino, CA 92415

VACANT, Coordinator
E-Mail N/A

**(909) 798-8517 *Must dial "1" and full
10 digit number - even if calling within
909 area code.***
FAX (909) 798-8520

Use the direct lines to reach them directly, not as a referral number for calls from the public.

San Bernardino
VACANT
E-Mail N/A
Ombudsman Field Coordinator
**(909) 798-8525 *Must dial "1" and full
10 digit number - even if calling within
909 area code.***

Fontana & Rialto
William Brown
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Ombudsman Field Coordinator
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909 area code.***

Rancho Cucamonga
VACANT
E-Mail N/A
Ombudsman Field Coordinator
**(909) 948-6217 *Must dial "1" and full
10 digit number - even if calling within
909 area code.***

Redlands-Yucaipa
Mary Visor
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CDA Analyst: Stefanie Hiser

PSA 21 - (C)
Riverside County

Long-Term Care Ombudsman Program
c/o Council on Aging - Southern California
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VACANT
Regional Coordinator – Riverside
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CDA Analyst: Aleyah Ramos

PSA 22 - (C)
Orange County

Long-Term Care Ombudsman Program
c/o Council on Aging - Southern California
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Irvine, CA 92614

Elizabeth (Libby) Anderson, Coordinator
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CDA Analyst: Stefanie Hiser

PSA 23 - (D)
San Diego County

Aging & Independence Services
County of San Diego
LTC Ombudsman Program
5560 Overland Avenue, Suite 310
San Diego, CA 92123-1222
**Mailing Address: P.O. Box 23217 MS W-433
San Diego, CA 92123-3217**

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FAX (858) 250-2407

* Please note there is an _ between AIS and LTCOP

Use the direct lines to reach them directly, not as a referral number for calls from the public.

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PSA 24 - (D)
Imperial County
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LTC Ombudsman Program
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El Centro, CA 92243

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FAX (442) 265-7036

CDA Analyst: Lisa Mankin

PSA 26 - (D)**Lake and Mendocino Counties**

Ombudsman Program of
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Lower Lake, CA 95457

Dena Eddings-Green, Coordinator
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(707) 262-4525
FAX (707) 995-1081

CDA Analyst: Stefanie Hiser

PSA 27 - (C)**Sonoma County**

Closed every Friday

Long-Term Care Ombudsman Program
c/o Senior Advocacy Services
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Petaluma, CA 94952

Crista Barnett Nelson, Coordinator
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FAX (707) 526-5118

CDA Analyst: Stefanie Hiser

PSA 28 - (C)**Solano County**

Empowered Aging
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PSA 28A - (C)**Napa County**

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Ombudsman Program
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Napa, CA 94559

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General E-Mail info@napaombudsman.org

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CDA Analyst: Annie Kim

PSA 29 - (D)**El Dorado County**

El Dorado County LTC Ombudsman Program
c/o El Dorado Area Agency on Aging
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Placerville, CA 95667

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CDA Analyst: Aleyah Ramos

PSA 30 - (C)

Stanislaus County

Stanislaus LTC Ombudsman Program
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CDA Analyst: Aleyah Ramos

PSA 31 - (D)

Merced County

Merced County LTC Ombudsman Program
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CDA Analyst: Lisa Mankin

PSA 32 - (C)

Monterey County

Alliance on Aging Ombudsman for LTC
247 Main Street
Salinas, CA 93901

Elizabeth Campos, Coordinator
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(831) 758-4011 - Salinas Valley Region
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FAX (831) 751-1937

CDA Analyst: Annie Kim

PSA 33 - (C)

Kern County

Kern County LTC Ombudsman Program
c/o Greater Bakersfield Legal Assistance, Inc.
615 California Avenue
Bakersfield, CA 93304

Devora Gonzalez, Coordinator
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CDA Analyst: Aleyah Ramos

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T:\sltco\Support_Staff\Directory (DDLDP)\Directory of Designated Local Ombudsman Programs
Updated on 07/08/22 - HH