

CALIFORNIA DEPARTMENT OF AGING
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DIRECTORY OF DESIGNATED LOCAL OMBUDSMAN PROGRAMS
Office of the State Long-Term Care Ombudsman (OSLTCO)
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Joseph Rodrigues, State Long-Term Care Ombudsman
24-Hour CRISISline 1-800-231-4024

Updated 7/21/2017

PSA 1 - (D)
Del Norte and Humboldt Counties

Area 1 Agency on Aging
LTC Ombudsman Program
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Eureka, California 95501

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CDA Analyst: Pam Healy

PSA 2 - (D)
**Lassen, Modoc, Shasta,
Siskiyou, and Trinity Counties**

Area 2 Agency on Aging
LTC Ombudsman Program
1647 Hartnell Avenue, Suite 9
Redding, California 96002

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(530) 229-1816 (Line 2)
FAX (530) 229-1821

CDA Analyst: Pam Healy

PSA 3 - (D)
**Butte, Colusa, Glenn,
Plumas, and Tehama Counties**

PASSAGES LTC Ombudsman Program
25 Main Street, Suite 202
Chico, California 95929-0799

David Beveridge
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(530) 898-5923 (800) 822-0109
FAX (530) 898-4870

CDA Analyst: Pam Healy

PSA 4 - (D)
**Nevada, Placer,
Sacramento, Sierra, Sutter, Yolo,
and Yuba Counties**

Long-Term Care Ombudsman Program
Agency on Aging Area 4
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Continued on next page

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PSA 5 - (D)
Marin County

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PSA 6 - (C)
City and County of San Francisco

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Robert Manes, Staff Ombudsman

CDA Analyst: Ellen Goodwin

PSA 7 - (C)
Contra Costa County

Ombudsman Services of Contra Costa, Inc.
2255 Contra Costa Boulevard, Suite 204
Pleasant Hill, California 94523

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CDA Analyst: Annie Kim

PSA 8 - (C)
San Mateo County

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of San Mateo County, Inc.
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CDA Analyst: Ellen Goodwin

PSA 9 - (D)
Alameda County

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CDA Analyst: Pam Healy

PSA 10 - (C)
Santa Clara County

LTC Ombudsman Program
(Catholic Charities)
John XXIII Multi-Services Center
195 E. San Fernando Street
San Jose, California 95112

Wanda Hale, Coordinator
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**1 (408) 944-0567 *Must dial "1" and full
10 digit number - even if calling within
408 area code.***
FAX (408) 944-0776

CDA Analyst: Annie Kim

PSA 11 - (D)
San Joaquin County

San Joaquin County
LTC Ombudsman Program
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PSA 12 - (C)
**Alpine, Amador, Calaveras,
Mariposa, and Tuolumne Counties**

Mother Lode LTC Ombudsman Program
Catholic Charities - Diocese of Stockton
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PSA 13 - (C)
Santa Cruz and San Benito Counties

Long-Term Care Ombudsman Program of
Santa Cruz & San Benito Counties -
Advocacy, Inc.
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Scotts Valley, California 95066

Wayne Norton, Coordinator
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PSA 14 - (C)
Fresno, Madera Counties

Fresno-Madera Ombudsman Program
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PSA 15 - (C)
Kings and Tulare Counties

LTC Ombudsman Program
c/o Kings County Commission on Aging
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Hanford, California 93230

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CDA Analyst: Annie Kim

PSA 16 - (D)
Inyo and Mono Counties

Eastern Sierra Area Agency on Aging (ESAAA)
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CDA Analyst: Annie Kim

PSA 17 - (C)
San Luis Obispo County

LTC Ombudsman Services of
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PSA 17A - (C)
Santa Barbara County

LTC Ombudsman of Santa Barbara County
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PSA 18 - (C)
Ventura County

LTC Ombudsman Services
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PSA 19/25 - (C)
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PSA 20 - (D)
San Bernardino County

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PSA 21 - (C)
Riverside County

Long-Term Care Ombudsman Program
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PSA 22 - (C)
Orange County

Long-Term Care Ombudsman Program
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PSA 23 - (D)
San Diego County

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PSA 24 - (D)
Imperial County
Closed every Friday

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PSA 26 - (D)
Lake and Mendocino Counties

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PSA 27 - (C)
Sonoma County
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Long-Term Care Ombudsman Program
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PSA 28 - (C)
Solano County

Solano County Long-Term Care
Ombudsman Program
Area Agency on Aging Serving Napa-Solano
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PSA 28A - (D)
Napa County

Napa County Long-Term Care
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PSA 29 - (D)
El Dorado County

El Dorado County LTC Ombudsman Program
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PSA 30 - (C)
Stanislaus County

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PSA 31 - (D)
Merced County

Merced County LTC Ombudsman Program
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PSA 32 - (C)
Monterey County

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PSA 33 - (C)
Kern County

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