

CALIFORNIA DEPARTMENT OF AGING
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DIRECTORY OF DESIGNATED LOCAL OMBUDSMAN PROGRAMS
Office of the State Long-Term Care Ombudsman (OSLTCO)
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Blanca E. Castro, State Long-Term Care Ombudsman
24-Hour CRISISline 1-800-231-4024

11/9/2023

PSA 1 - (D)
Del Norte and Humboldt Counties

Area 1 Agency on Aging
LTC Ombudsman Program
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Eureka, CA 95501

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CDA Analyst: Vanessa Walker

PSA 2 - (D)
**Lassen, Modoc, Shasta,
Siskiyou, and Trinity Counties**

Area 2 Agency on Aging
LTC Ombudsman Program
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Redding, CA 96002

Jerry Kirouac, Coordinator
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CDA Analyst: Vanessa Walker

PSA 3 - (D)
**Butte, Colusa, Glenn,
Plumas, and Tehama Counties**

PASSAGES LTC Ombudsman Program
25 Main Street, Suite 202
Chico, CA 95928-5388

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FAX (530) 898-4870

CDA Analyst: Vanessa Walker

PSA 4 - (D)
**Nevada, Placer,
Sacramento, Sierra, Sutter, Yolo,
and Yuba Counties**

Long-Term Care Ombudsman Program
Agency on Aging Area 4
1401 El Camino Avenue, 4th Floor
Sacramento, CA 95815

Sergio Landeros, Coordinator
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10 digit number - even if calling within
916 area code.***
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PSA 4 - Continued next page

PSA 4 - Continued

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CDA Analyst: Vanessa Walker

PSA 6 - (C)
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CDA Analyst: Stefanie Hiser

PSA 7 - (C)
Contra Costa County

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CDA Analyst: Robyn Word

PSA 8 - (C)
San Mateo County

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PSA 9 - (C)
Alameda County

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PSA 10 - (C)
Santa Clara County

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John XXIII Multi-Services Center
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10 digit number - even if calling within
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CDA Analyst: Robyn Word

PSA 11 - (D)
San Joaquin County

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FAX (209) 932-2641

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PSA 12 - (C)
Alpine, Amador, Calaveras,
Mariposa, and Tuolumne Counties

Mother Lode LTC Ombudsman Program
Catholic Charities - Diocese of Stockton
88 Bradford Street
Sonora, CA 95370

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CDA Analyst: Aleyah Ramos

PSA 13 - (C)
Santa Cruz and San Benito Counties

Long-Term Care Ombudsman Program of
Santa Cruz & San Benito Counties -
Advocacy, Inc.
1500 41st Avenue, Suite 222
Capitola, CA 95010

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CDA Analyst: Stefanie Hiser

PSA 14 - (C)
Fresno, Madera Counties

Fresno-Madera Ombudsman Program
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PSA 15 - (C)
Kings and Tulare Counties

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CDA Analyst: Robyn Word

PSA 16 - (D)
Inyo and Mono Counties

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CDA Analyst: Robyn Word

PSA 17 - (C)
San Luis Obispo County

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805 area code.***
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CDA Analyst: Stefanie Hiser

PSA 17A - (C)
Santa Barbara County

LTC Ombudsman of Santa Barbara County
c/o Family Service Agency of
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CDA Analyst: Stefanie Hiser

PSA 18 - (C)
Ventura County

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PSA 19/25 - (C)
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LTC Ombudsman Program
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WISE & Healthy Aging
LTC Ombudsman Program
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Santa Monica, CA 90401

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WISE & Healthy Aging
LTC Ombudsman Program
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Van Nuys, CA 91406

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WISE & Healthy Aging
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PSA 20 - (C)
San Bernardino County

Wise & Healthy Aging
LTC Ombudsman Program
301 E. Vanderbilt Way, Ste 460
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PSA 21 - (C)
Riverside County

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PSA 22 - (C)
Orange County

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PSA 23 - (D)
San Diego County

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** Please note there is an _ between AIS and LTCOP*

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PSA 24 - (D)
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PSA 26 - (D)
Lake and Mendocino Counties

Ombudsman Program of
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PSA 27 - (C)
Sonoma County

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PSA 28 - (C)
Solano County

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PSA 28A - (C)
Napa County

Napa County Long-Term Care
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PSA 29 - (D)
El Dorado County

El Dorado County LTC Ombudsman Program
c/o El Dorado Area Agency on Aging
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Placerville, CA 95667

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PSA 30 - (C)
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PSA 31 - (D)
Merced County

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PSA 32 - (C)
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Salinas, CA 93901

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(831) 758-4011 - Salinas Valley Region
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PSA 33 - (C)
Kern County

Kern County LTC Ombudsman Program
c/o Greater Bakersfield Legal Assistance, Inc.
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Devora Gonzalez, Coordinator
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CDA Analyst: Aleyah Ramos

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